



25th March, 2011

To Whom It May Concern:

Our company has used Timesmart since April 2007.

We open a job as soon as an enquiry is made, and track everything right from quoting the client through to acceptance, timesheets, quotes from suppliers and ultimately invoicing.

We find it an excellent programme to use. Our whole team accesses it, and individually each one of us can log on to see where exactly a job is at in our system. If any of us are away from the office, it is very easy for any other team member to be fully informed as to where individual jobs are at.

Timesmart saves us much time; I estimate that we would need at least one more part time person in our office if we were not using it.

It also is great insurance, as if we were to face a disaster such has befallen Christchurch, we would be able to log into the system and continue to service our clients.

In addition, it saves an awful lot of space in the office. Previous to using Timesmart we had boxes and boxes of job bags stored, which were not easy to access. Now with Timesmart we can instantly look at any job that has been done in the past, and immediately have access to all documents regarding that job.

This is a very brief synopsis of the benefits to us of using Timesmart. It has many great features, and I am delighted that we were given the opportunity to use this programme; making a commitment to using Timesmart has been one of the best things we have ever done in our business.

Kind regards



Di Maxwell
Manager